

# Who Ya Gonna Call?

A Reference Booklet for San Marcos Residents

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Prepared By:  
City Manager's Office

July 2010

## CITY OF SAN MARCOS, TEXAS ELECTED OFFICIALS

**Mayor** Susan Narvaiz  
*term expires November 2010*

**Place 1** Kim Porterfield  
*term expires November 2010*

**Place 4** Chris Jones  
*term expires November 2011*

**Place 2** Gaylord Bose  
*term expires November 2010*

**Place 5** Ryan Thomason  
*term expires November 2012*

**Place 3** Fred Terry  
*term expires November 2011*

**Place 6** John Thomaides  
*term expires November 2012*

### Administrative Officials

**Interim City Manager**  
Laurie Moyer

**City Attorney**  
Michael Cosentino

**City Clerk**  
Sherry Mashburn

**Municipal Judge**  
John Burke

**Assistant City Manager**  
Collette Jamison

Office Hours: 8:00 am - 5:00 pm Monday through Friday

**General Number:** (512) 393-8000

Internet Site: [www.sanmarcostx.gov](http://www.sanmarcostx.gov)

Internet e-mail address: [cityhall@sanmarcostx.gov](mailto:cityhall@sanmarcostx.gov)

City Information & City Council / P& Z Commission Broadcasts Can Be Seen on:  
Time Warner Cable **Channel 10** or Grande Communication **Channel 16**



**AREA CODE 512**

**City of San Marcos Quick Reference Phone Numbers**  
**City Hall 393-8000**

|                             |          |                         |          |
|-----------------------------|----------|-------------------------|----------|
| Activity Center             | 393-8280 | Fire Marshal            | 393-8470 |
| ADA Coordinator             | 393-8244 | Garbage/Recycling (TDS) | 393-8026 |
| Airport                     | 393-8160 | Human Resources         | 393-8060 |
| Animal Shelter              | 805-2650 | HR Career Line          | 393-8290 |
| Birth/Death Records         | 393-8086 | Technology Services     | 393-8110 |
| Building Inspections        | 805-2630 | Library                 | 393-8200 |
| Capital Improvements        | 393-8130 | Main Street Program     | 393-8430 |
| CDBG Program                | 393-8147 | Mayor's Office          | 393-8085 |
| City Attorney               | 393-8150 | Municipal Court         | 393-8190 |
| City Council                | 393-8090 | Neighborhood Services   | 393-8470 |
| City Info. Line (Recording) | 393-8488 | Parks & Recreation      | 393-8400 |
| City Manager                | 393-8100 | Permit Center           | 805-2630 |
| City Clerk                  | 393-8090 | Police Department       | 753-2108 |
| Development Services        | 393-8230 | Public Information      | 393-8105 |
| Electric Utility            | 393-8300 | Public Services/Streets | 393-8036 |
| Emergency Info Recording    | 393-8488 | Utility Billing         | 393-8383 |
| Environmental Health        | 393-8440 | Water/Wastewater        | 393-8010 |
| Finance/Accounting          | 393-8170 | WIC                     | 393-8040 |
| Fire & Rescue Department    | 805-2660 |                         |          |



**For Statewide or Local Information**

Residents can call 2-1-1, twenty-four hours a day, seven days a week to get information about social and health services, government resources, counseling, basic needs assistance, senior, family and youth services, legal aid, and employment education across the State of Texas. 2-1-1 Texas is a public/private partnership of the United Ways in Central Texas and the Texas Health and Human Services Commission.

# Who Ya Gonna Call?

## A

|  |                                  |            |
|--|----------------------------------|------------|
| Abandoned/Dilapidated Buildings          | Permit Center                    | 805-2630   |
| Abandoned Vehicles:                      |                                  |            |
| on street                                | Police Non-Emergency             | 753-2108   |
| on private property                      | Environmental Health             | 393-8440   |
| Activity Center                          | Parks and Recreation             | 393-8280   |
| ADA (Americans With Disabilities Act)    | ADA Coordinator                  | 393-8244   |
| Addresses, Official (In City Limits)     | Development Services             | 393-8230   |
| Addresses, Official (In County)          | County Mapping Department        | 393-2160   |
| Adopt-A-School                           | San Marcos CISD (public schools) | 393-6990   |
| Adopt-A-Street                           | Public Services-Transportation   | 393-8036   |
| Adult Protective Program                 | Texas Human Services             | 753-8142   |
| Airport/Hanger Rental Billing Questions  | Finance Department               | 393-8183   |
| Agricultural Extension Office            | US Department of Agriculture     | 392-3202   |
| Airport Information                      | Airport Director                 | 393-8160   |
| Alley Cleanup                            | Parks & Recreation               | 393-8400   |
| Alarm System Permits                     | Utility Billing                  | 393-8187   |
| <b>Ambulance</b>                         | <b>Emergency</b>                 | <b>911</b> |
|  | Non-Emergency                    | 353-5115   |
| Annexation Information                   | Development Services             | 393-8230   |
| Animal Bites, Rabies Control             | Animal Control (day)             | 805-2655   |
|  | Police Non-Emergency (night)     | 753-2108   |
| Animal Adoption                          | San Marcos Animal Shelter        | 805-2657   |
|  | PAWS (Kyle)                      | 268-1611   |
| Animal Control                           | Animal Shelter                   | 805-2655   |
| Animal Shelter                           | San Marcos, Hays Co, Kyle        | 805-2650   |
| Hours (MF 11:30-5:30; TWThSa 11:30-4:30) | City Animal Shelter              | 805-2650   |
| After hours:                             |                                  |            |
| City of San Marcos                       | Police Non-Emergency             | 753-2108   |
| Hays County                              | Hays County Sheriff              | 393-7896   |
| Kyle                                     | City of Kyle                     | 268-8800   |
| Appraisal District                       | Hays County                      | 268-2522   |
| Army Reserve                             | U.S. Government                  | 396-4061   |
| Athletic Activities Schedule, (live)     | Parks & Recreation               | 393-8400   |
| (recording)                              |                                  | 393-8404   |

## B

|                        |                      |              |
|------------------------|----------------------|--------------|
| Banner Permits         | Development Services | 393-8230     |
| Better Business Bureau | Austin               | 512-445-2911 |
| Bids                   | Purchasing (Finance) | 393-8170     |
| Billing, Utilities     | Utility Billing      | 393-8383     |
| Birth Certificates     | City Clerk           | 393-8086     |

|   |
|---|
| Brush Pickup  |
| Building Inspections & Permits<br>(Automated inspection request line) |
| Burglar Alarm Permits   |
| Burn Ban Info, Hays County  |
| <b>Burning Trash, unattended</b>                                      |
| Bus Service/Schedule  |
| Businesses, Home-Based  |

## C

|                                       |
|---------------------------------------|
| Cable Television                      |
|                                       |
| Car Titles/Registration               |
| CARTS                                 |
| Cemetery Lots, Purchase               |
| Cemetery Maintenance                  |
| Certificate of Occupancy              |
| Chambers of Commerce                  |
|                                       |
| Chemical Spills, concerns             |
| <b>Chemical Spills, emergency</b>     |
| Child Abuse                           |
|                                       |
| Child Care/Day Care (services list)   |
| Child Protective Services             |
| Child Support                         |
|                                       |
| Child/Infant Health                   |
| Churches                              |
| Citations, Tickets (City)             |
| <b>City Clerk's Office</b>            |
| City Commissions/Task Forces          |
| <b>CITY HALL, GENERAL INFO</b>        |
| City Job Line (recording)             |
| City Limits, Location                 |
| <b>City Manager's Office</b>          |
| Claims against the City of San Marcos |
| Clean Air (Smoking) Ordinance         |
| Clean Water                           |
| Code Enforcement                      |
| Comm. Devel. Block Grant Program      |
| Community Action Agency               |
| Community Events Calendar             |
| Community Organizations List          |

|                          |                      |
|--------------------------|----------------------|
| Public Services          | 393-8026             |
| Permit Center            | 805-2630             |
| Permit Center            | 353-7728             |
| Utility Billing          | 393-8187             |
| County Fire Marshal      | 393-7339             |
| <b>Emergency</b>         | <b>911</b>           |
| San Marcos Transit/CARTS | 353-4768 or 805-7433 |
| Development Services     | 393-8230             |

|                                 |                 |
|---------------------------------|-----------------|
| Grande Communications, Inc.     | 878-4880        |
| Time Warner Cable               | 805-2555        |
| Time Warner Cable (Spanish)     | 805-2550        |
| Hays Co. Tax Assessor-Collector | 393-5545        |
| Bus Service                     | 805-7433        |
| Financ                          | 393-8187        |
| Parks & Recreation              | 393-8400        |
| Permit Center                   | 805-2630        |
| San Marcos Area C of C          | 393-5900        |
| San Marcos Hispanic C of C      | 353-1103        |
| Public Services                 | 393-8036        |
| <b>Emergency</b>                | <b>911</b>      |
| Elderly, Disabled or            |                 |
| Child Abuse Hotline             | 1-800-252-5400  |
| Chamber of Commerce             | 393-5900        |
| TX Dept. of Human Services      | 753-2256        |
| Child Support Hotline           | 1-800-252-8014  |
| Hays Co. District Clerk         | 393-7660        |
| WIC                             | 393-8040        |
| Yellow Pages                    |                 |
| Municipal Court                 | 393-8190        |
| <b>City Clerk</b>               | <b>393-8090</b> |
| City Clerk                      | 393-8090        |
| <b>City of San Marcos</b>       | <b>393-8000</b> |
| Human Resources                 | 393-8290        |
| Development Services            | 393-8230        |
| <b>City of San Marcos</b>       | <b>393-8100</b> |
| Human Resources                 | 393-8060        |
| Environmental Health            | 393-8440        |
| Water / Wastewater Dept.        | 393-8010        |
| Neighborhood Services           | 393-8470        |
| Development Services            | 393-8147        |
| Social Services                 | 392-1161        |
| Chamber of Commerce             | 393-5900        |
| Chamber of Commerce             | 393-5900        |

**Community Services**

Community Service Numbers  
 Congressman, U.S. Dist. 25

Contractor Licensing  
 Consumer Complaints  
 Corridor Business Incubator  
 County Clerk  
 County Judge  
 County Job Information  
 County Tax Assessor-Collector  
 Crime Stoppers

Crisis Hotline  
 Curb/Gutter Repair  
 Curfews

**D**

DBA (Doing Business As)  
 DPS (Highway Patrol/ Driver License)  
 Day Care/ Child Care (services list)  
 Damaged Curb/Gutter  
 Dead Animal Pickup  
 Death Certificates  
 Demolition Permits  
 Development Projects  
 Dilapidated Buildings  
 Disaster Assistance

District Clerk, Cecelia Adair  
 District Attorney, Sherri Tibbe  
 Dogs Barking

Downtown Revitalization  
 Drains, Storm & Drainage Problems  
 Driver License / ID  
 Driveway Construction Permits

**E**

Economic Development Program

**EMS (Ambulance)**

Easement Locations

**Community Services**

CenturyTel Community Pages  
 Lloyd Doggett 512-916-5921  
 Washington, DC 202-225-4865  
 Permit Center 805-2630  
 Austin Better Business Bureau 512-445-2911  
 215 W. San Antonio St. 392-4588  
 Hays County 393-7330  
 Hays County 393-2205  
 Hays County 393-2215  
 Louanne Caraway, Hays County 393-2236  
 Police Dept. 353-TIPS  
 or, statewide 1-800-324-8477  
 Southside Community Center 396-3939  
 Public Services-Transportation 393-8036  
 Police Non-Emergency 753-2108

Hays County Clerk 393-7330  
 TX Dept. of Public Safety 353-2770  
 Chamber of Commerce 393-5900  
 Public Services-Transportation 393-8036  
 City Animal Shelter 805-2655  
 Hays County 393-7896  
 City Clerk 393-8086  
 Permit Center 805-2630  
 Development Services 393-8230  
 Permit Center 805-2630  
 American Red Cross 396-8345  
 FEMA 1-800-582-5233  
 Salvation Army 754-8541  
 Hays County 393-7660  
 Hays County 393-7600  
 Animal Shelter (day) 805-2655  
 Police Non-Emergency (night) 753-2108  
 Main Street 393-8430  
 Public Services-Water 393-8036  
 TX Dept. of Public Safety (DPS) 353-2770  
 Permit Center 805-2630

Economic Development San Marcos 393-3400  
**Emergency 911**  
 Non-Emergency 353-5115  
 Development Services 393-8130

Elderly Abuse

Edwards Aquifer Authority  
**Electric Lines Down**  
**Electric Utility Department**  
 Electricians, licensing  
 Electrical Permits  
 Electrical Repairs  
 Electrical Service

Elected Officials List  
 Elections, City  
 Elections, County  
 Elections, School  
**EMERGENCIES (Fire, Police, Ambulance)**  
 Employers-Major, San Marcos Area  
 Employment Info., City of San Marcos  
 Employment/Unemployment Information  
 Energy Audit, Home (free)  
 Energy Conservation Program  
**Development Services and Environmental Services**  
**Environmental Health**  
 ETJ (Extra Territorial Jurisdiction)

**F**

Family Assistance/Temporary Aid  
 Family Planning  
 Family Violence  
 Fence Regulations  
 Film/Movie Coordination  
**Fires**  
**Fire Departments**  
 City of San Marcos Fire Rescue

South Hays County Fire Rescue  
 Food, Emergency  
 Food Handler Certificates  
 Food Service Concerns  
 Food Stamps  
 Fraternity & Sorority Regulation

Elderly, Disabled or  
 Child Abuse Hotline 1-800-252-5400  
 EAA 1-800-292-1047

**Emergency 911**  
**City of San Marcos 393-8300**  
 Permit Center 805-2630  
 Permit Center 805-2630  
 Electric 393-8313  
 Electric 393-8300  
 Pedernales Electric Co-Op 1-888-554-4732  
 Bluebonnet Electric Co-Op 398-4101  
 CenturyTel Community Pages  
 City Clerk 393-8090  
 Hays Co. Election Administrator 393-7310  
 SMCISD 393-6700

**911**  
 Chamber of Commerce 393-5900  
 Human Resources 393-8060  
 Texas Workforce Commission 353-7368  
 Electric 393-8310  
 Electric 396-8310  
**City of San Marcos 393-8130**  
**City of San Marcos 393-8440**  
 Development Services. 393-8230

TX Dept. of Human Services 753-2201  
 Community Action Inc. 392-5810  
 Hays/ Caldwell Women's Center 396-3404  
 Development Services 393-8230  
 Parks & Recreation 393-8400  
**Emergency 911**  
**Fire Chief 805-2660**  
 HQ Fire Station 5 805-2660  
 Downtown Station 1 393-8460  
 Holland Station 2 393-8471  
 Hunter Road Station 3 753-2395  
 Broadway Station 4 393-8473  
 Emergency Service District #3 754-7963  
 San Marcos Area Food Bank 392-8300  
 Environmental Health 393-8440  
 Environmental Health 393-8440  
 TX. Human & Protect. Serv. 753-2201  
 Development Services 393-8230

|  |                            |                 |
|--|----------------------------|-----------------|
| <b>G</b>                                       |                            |                 |
| Gang Activity                                  | Police Non-Emergency       | 753-2108        |
| Garbage Pickup, in-City, residential           | Public Services            | 393-8026        |
| <b>Gas Leak</b>                                | <b>Emergency</b>           | <b>911</b>      |
| Gas Service                                    | CenterPoint Energy         | 1-800-427-7142  |
| Emergencies only Sat Sun After 5 p.m. weekdays |                            | 396-6672        |
| <b>GENERAL INFO, CITY SERVICES</b>             | <b>City of San Marcos</b>  | <b>393-8000</b> |
| Government Officials List                      | CenturyTel Community Pages |                 |
| Graffiti                                       | Police Crime Prevention    | 754-2270        |

|  |                                  |                 |
|--|----------------------------------|-----------------|
| <b>H</b>                                   |                                  |                 |
| Habitat for Humanity                       | Habitat for Humanity             | 754-8142        |
| Handicap Access                            | ADA Coordinator                  | 393-8239        |
| Handicapped Parking Stickers               | Tax Assessor-Collector           | 393-5545        |
| Harassing Telephone Calls                  | Police Non-Emergency             | 753-2108        |
| Hazardous Spills, concerns                 | Environmental Health             | 393-8440        |
| <b>Hazardous Spills, emergency</b>         | <b>Emergency</b>                 | <b>911</b>      |
| <b>Health, Environmental</b>               | <b>Environmental Health</b>      | <b>393-8440</b> |
| Health, Public                             | Hays County Health Dept.         | 393-5520        |
| Hispanic Chamber of Commerce               | 174 S Guadalupe                  | 353-1103        |
| Historic Building Designation              | Development Services             | 393-8230        |
| Historic District Signs                    | Development Services             | 393-8230        |
| Historic Districts                         | Development Services             | 393-8230        |
| Historic Building, Permit for Construction | Permit Center                    | 805-2630        |
| Home-Based Business Information            | Development Services             | 393-8230        |
| Home-Owner Building Permits                | Permit Center                    | 805-2630        |
| <b>Hospital</b>                            | <b>Central TX Medical Center</b> | <b>353-8979</b> |
| Housing                                    | Habitat for Humanity             | 754-8142        |
|  | Section 8 Rental Assistance      | 353-5061        |
| (Landlord Problems)                        | Austin Tenants' Council          | 512-474-1961    |
| Housing Authority                          | City of S.M. Housing Authority   | 353-5058        |
| <b>Human Resources Department</b>          | <b>City of San Marcos</b>        | <b>393-8060</b> |
| <b>Career Line</b>                         | <b>City of San Marcos</b>        | <b>393-8290</b> |
| Humane Society                             | Animal Shelter, City             | 393-8340        |
|  | PAWS (Kyle)                      | 268-1611        |

|                                     |                          |                |
|-------------------------------------|--------------------------|----------------|
| <b>I</b>                            |                          |                |
| Immigration (INS)                   | ICE (US Government)      | 1-800-375-5283 |
| Immunizations                       | Hays County Health Dept. | 393-5220       |
| Industrial Waste Permits            | Industrial Pretreatment  | 393-8344       |
| Infant, Child Health                | WIC                      | 393-8040       |
| Information Line, City              | City Manager's Office    | 393-8488       |
| Inspections, Building               | Permit Center            | 805-2630       |
| (automated inspection request line) |                          | 353-7728       |
| Home Fire Safety (free)             | Fire & Rescue            | 393-8460       |

|                              |                                |          |
|------------------------------|--------------------------------|----------|
| Home Security (free)         | Police Crime Prevention        | 754-2270 |
| Mobile Home                  | Permit Center                  | 805-2630 |
| Intersection Design Problems | Public Services-Transportation | 393-8130 |
| Intersection Obstructions    | Public Services-Transportation | 393-8036 |

|                                     |                      |          |
|-------------------------------------|----------------------|----------|
| <b>J</b>                            |                      |          |
| Job Information, City of San Marcos | Human Resources      | 393-8060 |
| Job Information, Hays County        | Hays County          | 393-2215 |
| Job line, City (recording)          | Human Resources      | 393-8290 |
| Junk Vehicles                       | Environmental Health | 393-8440 |
| Justice Center                      | Hays County          | 393-7740 |
| Juvenile Probation                  | Hays County          | 393-7755 |

|                                       |                               |                                 |
|---------------------------------------|-------------------------------|---------------------------------|
| <b>L</b>                              |                               |                                 |
| Land Development Information          | Development Services          | 393-8230                        |
| Landfills                             | TDS (south Austin)            | 392-1515                        |
|                                       | Buda                          | 512-243-0400                    |
|                                       | New Braunfels                 | 830-625-7894                    |
|                                       | Wimberley                     | 512-847-3504                    |
| Landscape Regulations                 | Development Services          | 393-8230                        |
| <b>Leaking Gas Lines</b>              | <b>Emergency</b>              | <b>911</b>                      |
| Leaking Water or Sewer Lines          | Water / Wastewater            | 393-8010                        |
| Leaking Water Meters or Fire Hydrants | Water / Wastewater            | 393-8010                        |
| <b>Legal Department</b>               | <b>City of San Marcos</b>     | <b>393-8150</b>                 |
| Legal Aid, Hays County                | Hays County Legal Aid         | 392-3183                        |
| Legal Aid                             | Central Texas                 | 1-800-369-9270                  |
| <b>Library, San Marcos Public</b>     | <b>City of San Marcos</b>     | <b>393-8200</b>                 |
| Library, Adult Learning Program       | Library                       | 393-8215                        |
| Library, Online Catalog               | Library                       | www.sanmarcostx.gov/library.htm |
| Library Services                      | Library                       | 393-8200                        |
| License Plates                        | County Tax Assessor/Collector | 393-5545                        |
| Lighting, Street/Park                 | Electric Utility (in city)    | 393-8300                        |
|                                       | Pedernales Electric           | 1-888-554-4732                  |
|                                       | Bluebonnet Electric           | 398-4101                        |
|                                       | 170 Charles Austin Dr         | 396-5466                        |
|                                       | Parks & Recreation            | 393-8400                        |
|                                       | Public Services               | 393-8036                        |
|                                       | Tx Dept of Human Services     | 753-2201                        |
|                                       | Police, non-emergency         | 759-2108                        |

|                                |                                |                 |
|--------------------------------|--------------------------------|-----------------|
| <b>M</b>                       |                                |                 |
| <b>Main Street Program</b>     | <b>City Main Street Office</b> | <b>393-8430</b> |
| Manhole Cover Missing          | Public Services                | 393-8036        |
| Manufacturers, San Marcos Area | Chamber of Commerce            | 393-5900        |
| Marriage Licenses              | Hays County Clerk              | 393-7330        |

|  |                             |                 |
|--|-----------------------------|-----------------|
| Master Plan, City                        | Development Services        | 393-8230        |
| Meals on Wheels                          | Senior Citizen Program      | 353-5018        |
| Mechanical Permits                       | Permit Center               | 805-2630        |
| Medicare/Medicaid                        | TX Dept. of Human Services  | 753-2201        |
| Mental Health/ Mental Retardation        | Scheib Mental Health Center | 392-7151        |
| Mobile Home Installation & Inspection    | Development Services        | 393-8230        |
| Mobile Home Regulations                  | Development Services        | 393-8230        |
| Mosquito Control                         | Environmental Health        | 393-8440        |
| <b>Municipal Court Fines &amp; Pleas</b> | <b>Municipal Court</b>      | <b>393-8190</b> |
|  | Prosecutor, City            | 393-8150        |

## N

|                                   |                                     |          |
|-----------------------------------|-------------------------------------|----------|
| Name Change                       | District Clerk                      | 393-7660 |
| National Guard                    | Recruitment Office                  | 392-0030 |
| Nature Center                     | Parks & Recreation                  | 393-8449 |
| Neighborhood Crime Watch          | Police Crime Prevention             | 754-2270 |
| Neighborhood Services             | Neighborhood Services               | 393-8470 |
| Newspaper, Local                  | San Marcos Daily Record             | 392-2458 |
| Newspaper, Texas State University | University Star                     | 245-3487 |
| Notary Public                     | Local Banks/CenturyTel Yellow Pages |          |
| Noise Complaints                  | Police Non-Emergency                | 753-2108 |

## O

|                                    |                            |          |
|------------------------------------|----------------------------|----------|
| Officials, Elected, list           | CenturyTel Community Pages |          |
| Open Records (City of San Marcos)  | City Clerk                 | 393-8090 |
| Ordinance Information, Development | Development Services       | 393-8230 |
| Ordinance Information, General     | Legal Department           | 393-8150 |
| Outlet Malls                       | Prime                      | 396-2200 |
|                                    | Tanger                     | 396-7446 |
| Overgrown/Weedy Lots               | Environmental Health       | 393-8440 |

## P

|  |                           |                 |
|--|---------------------------|-----------------|
| Parade Information                       | San Marcos Police         | 753-2110 / 2108 |
| <b>Parks &amp; Recreation Department</b> | <b>City of San Marcos</b> | <b>393-8400</b> |
| Parks, Activities Schedule (recording)   | Parks & Recreation        | 393-8404        |
| Parks, General Info                      | Parks & Recreation        | 393-8400        |
| including Facilities Rentals             |                           |                 |
| Park Lighting                            | Electric Utility          | 393-8300        |
| Park Violations                          | Police Non-Emergency      | 753-2108        |
| Parking in Fire Lanes/Handicapped Slots  | Police Non-Emergency      | 753-2108        |
| Parking Space Requirements               | Development Services      | 393-8230        |
| Parking Restrictions                     | Police Non-Emergency      | 753-2108        |
| Parking Tickets                          | Municipal Court           | 393-8190        |
| Passports                                | City Clerk                | 393-8086        |
| <b>Permit Center</b>                     | <b>City of San Marcos</b> | <b>805-2630</b> |

|  |  |  |
|--|--|--|
| Pet Licenses, City                       |  |  |
| <b>Planning and Development Services</b> |  |  |
| Playgrounds                              |  |  |
| Plumbing Permits/Licenses                |  |  |
| <b>Police Department</b>                 |  |  |
| <b>Administration</b>                    |  |  |
| <b>CFPO Youth Sports</b>                 |  |  |
| <b>Citizens Police Academy</b>           |  |  |
| <b>Crime Stoppers</b>                    |  |  |
| <b>Juvenile Officer</b>                  |  |  |
| <b>Victims Services</b>                  |  |  |

|  |  |  |
|--|--|--|
| Pollution Air/Water                    |  |  |
| Pool, Rio Vista                        |  |  |
| Population Information                 |  |  |
| Post Office                            |  |  |
| Pothole Repairs                        |  |  |
| Power Failure                          |  |  |
| Power, Utility Lines                   |  |  |
| Probation, Adult                       |  |  |
| Probation, Juvenile                    |  |  |
| Property Ownership Information         |  |  |
| Property Tax Appraisal                 |  |  |
| Protective Services                    |  |  |
| Public Housing                         |  |  |
| Public Transit                         |  |  |
| Public Information, City of San Marcos |  |  |
| Public Housing                         |  |  |
| Public Transportation                  |  |  |
| Public Utility Commission              |  |  |
| <b>Public Services Department</b>      |  |  |

## R

|                                |  |  |
|--------------------------------|--|--|
| Rabies Control, Animal Bites   |  |  |
|                                |  |  |
| Railroad, Union Pacific        |  |  |
| Railroad Complaints            |  |  |
| Recycling, Residential         |  |  |
|                                |  |  |
| Remodeling Permits             |  |  |
| Rental of City Facilities      |  |  |
| Red Cross                      |  |  |
| Rental of City Facilities      |  |  |
| Representative, State Dist. 45 |  |  |
| River Cleanup                  |  |  |

|                                 |  |                 |
|---------------------------------|--|-----------------|
| Animal Shelter                  |  | 805-2650        |
| <b>City of San Marcos</b>       |  | <b>393-8230</b> |
| Parks & Recreation              |  | 393-8400        |
| Permit Center                   |  | 393-8240        |
| <b>City of San Marcos</b>       |  | <b>753-2108</b> |
|                                 |  | <b>753-2110</b> |
|                                 |  | <b>396-0418</b> |
|                                 |  | <b>754-2270</b> |
|                                 |  | <b>353-TIPS</b> |
|                                 |  | <b>753-2300</b> |
|                                 |  | <b>753-2106</b> |
| Environmental Health            |  | 393-8440        |
| Parks & Recreation              |  | 392-7031        |
| Development Services            |  | 393-8230        |
| San Marcos Post Office          |  | 392-3451        |
| Public Services                 |  | 393-8036        |
| Electric Utility Repair Service |  | 393-8313        |
| Electric Utility                |  | 393-8300        |
| Hays County                     |  | 353-5892        |
| Hays County                     |  | 393-7755        |
| Hays Co. Appraisal District     |  | 268-2522        |
| Hays Co. Appraisal District     |  | 268-2522        |
| TX Dept. of Human Services      |  | 753-2201        |
| Housing Authority               |  | 353-5058        |
| CARTS                           |  | 805-7433        |
| Communications Director         |  | 393-8105        |
| San Marcos Housing Authority    |  | 353-5058        |
| CARTS                           |  | 805-7433        |
| PUC                             |  | 1-888-782-8477  |
| <b>City of San Marcos</b>       |  | <b>393-8036</b> |

|                       |  |                        |
|-----------------------|--|------------------------|
| City Animal Shelter   |  | 805-2655               |
| Hays County           |  | 393-7896               |
| Union Pacific         |  | 392-3744               |
|                       |  | 1-800-848-8715         |
| Public Services/ TDS  |  | 393-8026               |
| Green Guy- 937 Hwy 80 |  | 353-3266               |
| Permit Center         |  | 805-2630               |
| Parks & Recreation    |  | 393-8400               |
|                       |  | 396-6376/ 800-928-4271 |
| Parks & Recreation    |  | 393-8400               |
| Patrick Rose          |  | 512-463-0647           |
| Parks & Recreation    |  | 393-8400               |

|                         |                      |          |
|-------------------------|----------------------|----------|
| Road Closure Permits    |                      |          |
| Construction            | Public Services      | 393-8036 |
| Special Events          | Police Department    | 753-2119 |
| Road Conditions/Repairs | Public Services      | 393-8036 |
| Road Repair, County     | Hays County          | 268-1260 |
| Rodent Control          | Environmental Health | 393-8440 |

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|                                       |                                |                 |
|---------------------------------------|--------------------------------|-----------------|
| Sanitation Concerns                   | Environmental Health           | 393-8440        |
| San Marcos, A Texas Natural           | Main Street Program Office     | 393-8430        |
| <b>San Marcos Electric Utility</b>    | <b>City of San Marcos</b>      | <b>393-8300</b> |
| School Enrollment                     | San Marcos CISD                | 393-6700        |
| School Dist. Boundaries & Attn. Zones | San Marcos CISD                | 393-6700        |
| Schools, General Information          | San Marcos CISD                | 393-6700        |
| Sector Plans, City                    | Planning & Development         | 393-8230        |
| Senator, U.S.                         | Kay Bailey Hutchison, Austin   | 512-916-5834    |
|                                       | Washington, DC                 | 202-224-5922    |
| Senator, U.S.                         | John Cornyn, Austin            | 512-469-6034    |
|                                       | Washington, DC                 | 202-224-2934    |
| Senator, State Dist 25                | Jeff Wentworth, Capitol        | 512-463-0125    |
|                                       | San Antonio office             | 210-826-7800    |
| Septic Tank Concerns                  | Environmental Health           | 393-8440        |
|                                       | Hays County                    | 393-2150        |
| Sewer Problems                        | Water / Wastewater             | 393-8010        |
| Emergency After Hours                 |                                | 393-8010        |
| Sexual Assault/Abuse Counseling       | Hays/Caldwell Women's Center   | 396-3404        |
| Shelter, Emergency                    | Hays/Caldwell Women's Center   | 396-3404        |
|                                       | Southside Community Center     | 392-6697        |
|                                       | Greater San Marcos Youth Cncl  | 754-0500        |
| <b>Sheriff Tommy Ratliff</b>          | <b>Hays County</b>             | <b>393-7800</b> |
| Sidewalks/Sidewalk Repair             | Public Services                | 393-8036        |
| Sights and Sounds of Christmas        | Parks & Recreation             | 393-8400        |
| Sign Permits, Licenses, Questions     | Development Services           | 393-8230        |
| Site Development Permits              | Development Services           | 393-8130        |
| Smoke Detector Information            | Fire Department                | 805-2660        |
| Smoking (Clean Air Ordinance)         | Environmental Health           | 393-8440        |
| Speeding                              | Police Non-Emergency           | 753-2108        |
| Social Security Info.                 | Social Security Administration | 396-3972        |
| Social Services Listings              | Statewide Information line     | 211             |
| Southside Community Center            | Home Repair                    | 392-6694        |
| Special Events                        | Chamber of Commerce            | 393-5900        |
|                                       | Hispanic Chamber of Commerce   | 353-1103        |
|                                       | Main Street Program            | 393-8430        |
|                                       | Texas State University         | 245-2111        |
| Storm Drains                          | Public Services                | 393-8036        |

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| Storm Emergency Information   |
| Stray Animals   |
| Street Cleaning/Sweeping  |
| Street Closures   |
| Street Drainage   |
| Street Intersection Problems  |
| Street Lighting   |
| Street Names  |
| Street Repairs  |
| Street Signs, Damaged or Missing  |
| Street Signs/Signals, Placement of New<br>(speed limit, stop, yield, warning, etc.) |
| Subdivision of Land   |
| Swimming Pool, Public   |
| Swimming Pool Construction Permits  |

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| Taxes, Property Appraisal  |
| Taxes, Property Assessment/Collection  |
| TDD for City Offices   |
| Telephone  |
| Texas State University- San Marcos   |
| Tourism, Downtown  |
| Tourist Information Center   |
| Traffic Counts   |
| State and Federal Highways   |
| Local Streets  |
| Traffic Hazards/Obstructions   |
| Traffic Signal Repair  |
| State Roadways   |
| Local Streets  |
| Traffic Signs, Damaged or Missing  |
| Traffic Signs/Signals, Placement of New<br>(speed limit, stop, yield, warning, etc.) |
| Traffic Tickets  |
| Transportation, Public   |
| <b>Trash, Burning unattended</b>   |
| Trash Pickup and Recycling   |
| Tree Limbs/Visibility  |
| Tree Limbs/Electrical Wires  |
| Tree, Shrub Trimming on Public R.O.W.  |
| Truants  |

|                                 |              |
|---------------------------------|--------------|
| City Information Recording      | 393-8488     |
| Animal Shelter                  | 805-2655     |
| Public Services                 | 393-8036     |
| San Marcos Police Department    | 754-2200     |
| Public Services                 | 393-8036     |
| Public Services                 | 393-8036     |
| Electric Utility                | 393-8300     |
| Development Services            | 393-8230     |
| Public Services-Transportation  | 393-8036     |
| Public Services-Transportation  | 393-8036     |
| Public Services-Transportation  | 393-8036     |
| Development Services            | 393-8230     |
| Parks & Recreation              | 392-7031     |
| Permit Center                   | 805-2630     |
| Hays Co. Appraisal District     | 268-2522     |
| Hays Co. Tax Assessor-Collector | 393-5545     |
| Tx Relay                        | 7-1-1        |
| CenturyTel                      | 754-5699     |
| Grande Communications           | 878-4880     |
| Information Line                | 245-2111     |
| Main Street                     | 393-8430     |
| Chamber of Commerce             | 393-5930     |
| TxDOT Map Office                | 512-465-7397 |
| Development Services            | 393-8130     |
| Public Services-Transportation  | 393-8036     |
| TxDOT                           | 353-1061     |
| Public Services-Transportation  | 393-8036     |
| Public Services-Transportation  | 393-8036     |
| Public Services-Transportation  | 393-8036     |
| Municipal Court                 | 393-8190     |
| CARTS                           | 805-7433     |
| <b>Emergency</b>                | <b>911</b>   |
| Public Services/ TDS            | 393-8036     |
| Public Services                 | 393-8036     |
| Public Services                 | 393-8036     |
| Parks & Recreation              | 393-8400     |
| SMCISD Attendance Officer       | 753-5930     |

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|   |                             |                |
|---|-----------------------------|----------------|
| Underground Electric Utility Lines            | San Marcos Electric Utility | 393-8300       |
|   | Pedernales Electric Co-Op   | 1-888-554-4732 |
|   | Bluebonnet Electric Co-Op   | 398-4101       |
| Underground Water/Wastewater Lines            | Water / Wastewater          | 393-8010       |
| Underground Utility Lines (before excavating) | 1-800-DIG-TESS              | 1-800-344-8377 |
| Unemployment/Employment Information           | Texas Workforce Commission  | 353-7368       |
| University Information                        | Texas State University      | 245-2111       |
| Utility Billing                               | Utility Billing             | 393-8383       |
| Utility Commission                            | Public Utilities Commission | 1-888-782-8477 |
| Utilities / New Connection                    | Utility Billing             | 393-8383       |

**V**

|                              |                                 |          |
|------------------------------|---------------------------------|----------|
| Vacant Lot Problems          | Environmental Health            | 393-8440 |
| Vagrants                     | Police Non-Emergency            | 753-2108 |
| Vandalism                    | Police Non-Emergency            | 753-2108 |
| Vehicle Registration         | Hays County                     | 393-5545 |
| Vehicle Towing               | Police Non-Emergency            | 753-2108 |
| Veteran Information          | CenturyTel Community Pages      |          |
| Vital Statistics             | City Clerk                      | 393-8086 |
| Voter Registration/Elections | Hays Co. Election Administrator | 393-7310 |
| Voter Precinct Information   | Hays Co. Election Administrator | 393-7310 |
| City Elections               | City Clerk                      | 393-8090 |

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|  |                                   |                 |
|--|-----------------------------------|-----------------|
| <b>Water / Wastewater Dept.</b>                  | <b>City of San Marcos</b>         | <b>393-8010</b> |
| <b>Emergency After Hours</b>                     |                                   | <b>393-8010</b> |
| Water Conservation                               | Water / Wastewater                | 393-8010        |
| Water Main Breaks or Leaks                       | Public Service-Water / Wastewater | 393-8010        |
| Water Pressure / Water Problems                  | Public Service-Water / Wastewater | 393-8010        |
| Water Service                                    | City Utility Office               | 393-8383        |
|  | Crystal Clear Water               | 830-372-1031    |
|  | Elim Water Company                | 393-8383        |
|  | (owned by City of San Marcos)     |                 |
|  | Maxwell Water Supply              | 357-6253        |
|  | City Information Recording        | 393-8488        |
|  | Environmental Health              | 393-8440        |
|  | Dept of Human Services            | 753-2201        |
|  | <b>City of San Marcos</b>         | <b>393-8040</b> |
| Weather Emergencies                              | Animal Shelter                    | 805-2655        |
| Weedy Lots                                       | Hays County Clerk                 | 393-7330        |
| Welfare  |                                   |                 |
| <b>WIC (Women, Infants and Children Program)</b> |                                   |                 |
| Wild Animals, Injured                            |                                   |                 |
| Wills/Deeds                                      |                                   |                 |
| <b>Y</b>   |                                   |                 |
| Youth Services                                   | Youth Service Bureau              | 396-5437        |
| Youth Shelter                                    | Greater San Marcos Youth Council  | 754-0500        |
| Youth Sports/ Recreation Programs                | Parks & Recreation                | 393-8400        |
| <b>Z</b>   |                                   |                 |
| Zoning Information                               | Development Services              | 393-8230        |
| Zoning Violations                                | Development Services              | 393-8230        |

|                          |
|--------------------------|
| Call 911 for emergencies |
|--------------------------|